

Páramo Consumer Returns Form

Date.....

Title.....Initial.....Surname.....

Contact address.....

.....

Postcode.....

Return address.....

.....

Postcode.....

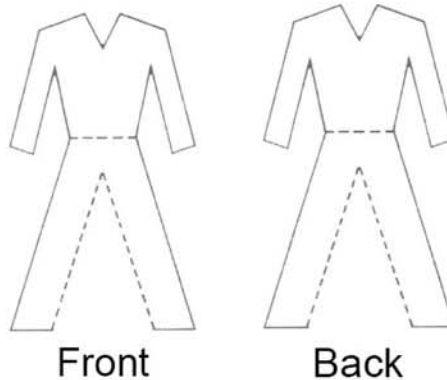
Contact telephone number.....

Email address.....

Garment Style.....Colour.....Size.....

Reason for return/repair.....

Please mark the area of repair/ fault on the diagram below:



Please quote the following on the outside of your parcel:

- If your garment is coming back for repair **CREP....Surname**
- If your garment is coming back for exchange **CEXC...Surname**

Please send your parcels Royal Mail Special Delivery so that they are insured against loss or damage.
The return address is:

Páramo Customer Service
Unit L, Durgates Industrial Estate
Wadhurst
East Sussex
TN5 6DF

Customer Services telephone number: 01892 786444.

We will contact you by letter if your repair is not covered by guarantee and requires payment.

Please note:

**We ask that all garments are laundered with an appropriate product before returning them to us.
Any garments which require cleaning prior to repair will be subject to a £10 charge.**